ISO Rules Part 500 Facilities Division 502 Technical Requirements Section 502.4 Automated Dispatch and Messaging System



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Applicability

- 1 Section 502.4 applies to:
 - (a) a **pool participant** that submits **offers** or **bids** for a **pool asset**, excluding import assets and export assets, in either one or both of:
 - (i) the energy market; and
 - (ii) the **ancillary service** market, for which the **ISO** issues **dispatches** or **directives** through the **ISO**'s Automated Dispatch and Messaging System.

Requirements

- 2 A pool participant must access and operate the ISO's Automated Dispatch and Messaging System application to receive dispatches or directives for each pool asset for which a pool participant submits offers or bids.
- 3 A pool participant must be available 24 hours a day, 7 days a week to respond to dispatches or directives the ISO issues through:
 - (a) the ISO's Automated Dispatch and Messaging System; and
 - (b) telephone calls from the **ISO** using a direct telephone number that the **pool participant** has provided to the **ISO**.

Revision History

Effective Date	Description of Changes
yyyy-xx-xx	Removed all voice communication requirements. Modified Automated Dispatch and Messaging System applicability and regulatory requirement.
2015-03-27	Replaced "effective date" with the initial release date in sections 2(1), 2(2), and 3; and replaced the word "Effective" in the Revision History to "Date".
2014-07-02	Unbolded the reference to "outage" in Appendix 1.
2013-01-08	Appendix added containing authoritative system availability requirements specified in Table 2 of ISO OPP 003.2. Previously defined terms have been un-defined and so the words have been unbolded.
2011-06-01	Initial release.